



BUSINESS SERVICES

Hosted PBX



Take advantage of the liberties provided by a hosted phone system that you pay for as a monthly service.

Hosted PBX is an efficient and scalable phone system that eliminates the cost of owning and servicing an expensive PBX system. Hosted PBX provides 24/7 access to key support staff, giving businesses the luxury to focus on their core business instead of devoting resources to maintaining telephony. With Hosted PBX, all phone lines and long distance calls between offices are included in the cost of the service.

Why would you choose Hosted PBX as your phone system?

- You need to unify your communications.
- You require the flexibility to add phones simply and inexpensively.
- Your staff can work anywhere.
- You want a fully managed phone service.

Hosted PBX improves communications with your customers, vendors and employees.

How can Primus Business Services help?

Managed by Primus' expert system administrators, Hosted PBX ensures your IT resources focus on developing and implementing the tools to better support your business. Your IT resources now have the time to be a strategic partner in the success of your business.

As a Voice over IP communications solution, HPBX offers the flexibility for employees to be located at head office, a remote office, at home, or on the road. Employees no longer have to be tied to a desk to do their job. Employees are more accessible to customers.

What is included with Hosted PBX?

- Scalable options to move, add and connect phones easily.
- A choice of conference and desktop phones, including softphone for remote employees.
- Automatic software upgrades ensure you are always current.
- Consolidated voicemail and email.
- Access to HPBX Web Portal to assign features and track calls.
- 24 x 7 technical support.

Hosted PBX is managed through Primus' redundant and secure Data Centres ensuring constant monitoring for system security and reliability, instant system upgrades, and 24 x 7 technical support.

Primus' Hosted PBX now supports Polycom® HD Voice™.

HD Voice delivers exceptional sound with breakthrough voice quality for more productive conference calls.

Better comprehension, speaker identification, and less straining to hear.

HD Voice is the new standard for business-grade voice!

Call Primus today to realize the benefits of Hosted PBX.

1.888.502.8380

www.primuspbs.ca

Hosted PBX



The Right Choice

Managed Costs

- Minimal capital investment
- Predictable monthly fees
- One point of contact reduces the number of telecom providers and bills you need to reconcile each month
- Eliminate maintenance costs

IT / Telecom Staff Expertise

- Updates and upgrades managed by Primus staff
- Ease of installation
- Portal/phone guides for each desktop
- On-site staff training included

Phone Options

- Full suite of phones, including IP, SIP-based, analog and soft phones, and conference phones
- Over 50 advanced features
- Programmable feature buttons
- LCD graphic interface, with a colour option
- On-screen call logs
- Rental or out-right purchase

Flexibility

- Add new users without new wiring or expensive upgrades
- End-users control their own features and services using traditional star codes, graphical interface and web portal
- Employees can work from home or on-the-road with the same capabilities they have in the office

Business Continuity

- Eliminates service order delays with self-managed move/add/changes (MACs)
- Managed through Primus' redundant and ultra-secure Data Centres
- Instant system upgrades and updates
- 24 x 7 technical support
- Instantaneous disaster recovery automatically reroutes inbound calls in the event of a wire cut, power outage or catastrophe

ADVANCED CAPABILITIES TO MAKE YOU MORE PRODUCTIVE:

- Unified Messaging
- Web Portal
- Find-Me/Follow Me
- Automated Attendant
- Receptionist Console
- Softphone
- Robust line of phones
- Overhead and broadcast paging solutions



Polycom® SoundStation® IP 7000



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"If you're in the market for a new phone system, but don't have capital to invest or in-house IT or telecom expertise, and you want the advantages of IP telephony, Hosted PBX is a good option for you."

Gerry Blackwell –
SmallBusinessComputing.com

Services end-to-end.

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